

### **Prescription shortages**

# Learn about CVS Caremark<sup>®</sup> prescription support

#### What causes drug shortages?

Below are some common issues that can affect drug supplies:

- · Shortage of ingredients used to make a drug
- Supply chain distribution, such as closed airports or workers' strikes
- Drugs being recalled due to harmful defects or potential risks
- Drugs being removed from the market by either the FDA or the drug manufacturer

#### How does CVS Caremark respond to drug shortages?

- We work closely with clinical experts to suggest covered medication options to help ensure continuity of therapy
- We recommend you also talk with your doctor to explore alternatives until the shortage resolves



## Additional resources

FDA Frequently Asked Questions about Drug Shortages

ASHP Frequently Asked Questions about Drug Shortages