



Windows 7 End-of-Life: What you need to know

Windows 7 is approaching its end-of-life. MSU IT is encouraging all Windows 7 users to upgrade their systems as soon as possible in order to protect from vulnerabilities.

What is happening?

- After January 30, 2020, Microsoft will no longer provide security updates for Windows 7
- Running Windows 7 without security updates will significantly increase security risk for the system and the broader MSU network

When will this occur?

- Microsoft Support for Windows 7 will cease after January 30

What do I need to do?

- Windows 7 systems should be updated to Windows 10
 - Contact your local IT person to upgrade or to get an exception
 - If you do not know who your local IT person is, contact the IT Service Desk using one of the methods listed below

How will this impact me?

- Unpatched Windows 7 systems may be isolated from the MSU network if there is any indication that they pose a threat to MSU
- If your system cannot be updated by January 30, 2020 please contact your local IT or Department support group for further direction

Where can I learn more?

- Contact your local IT or Department support group for assistance in upgrading your workstation
- For additional support, please contact the IT Service Desk using one of the methods below

Questions or concerns?

MSU IT is available 24/7 to support your IT needs. Contact the MSU IT Service Desk using one of the methods listed below

- Call (517) 432-6200
- Email ithelp@msu.edu
- Chat <https://tech.msu.edu/support/help>
- Walk in <https://tech.msu.edu/help-and-support/msu-it-tech-bars/>



MAKING IT HAPPEN