The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbsm.com or call 888-288-1726. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 888-288-1726 to request a copy.

Important Questions	Answers In-network	Out-of-Network	Why This Matters:
What is the overall <u>deductible</u> ?	\$2,000 Individual/ \$4,000 Family	\$4,000 Individual/ \$8,000 Family	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the plan begins to pay. Deductible is combined for medical and prescription drug coverage.
Are there services covered before you meet your <u>deductible</u> ?	Yes		This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No		You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 Individual/ \$6,000 Family	\$6,000 Individual/ \$12,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket</u> limit must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance- pharmacy penalty a plan doesn't cover.		Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. For a list of in- see <u>www.bcbsm.col</u> number on the back card.	n or call the	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No		You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies. Prior authorization may apply.

Common Medical Event	Services You May Need	Network Provider Out-of-Network Provider Important I		Limitations, Exceptions, & Other Important Information
		(You will pay the least)	(You will pay the most)	•
If you visit a health care	Primary care visit to treat an injury or illness	20% co-insurance	Not Covered	none
provider's office or	<u>Specialist</u> visit	20% co-insurance	Not Covered	none
clinic	Preventive care/screening/ immunization	No charge	Not Covered	none
If you have a test	Diagnostic test (x-ray, blood work)	20% co-insurance	20% co-insurance	none
If you have a test	Imaging (CT/PET scans, MRIs)	20% co-insurance	40% co-insurance	none
If you need drugs to	Generic drugs	20% co-insurance		e provided through CVS/Caremark. 90- day gh CVS/Caremark mail order and MSU
treat your illness or condition More information about	Preferred brand drugs	20% co-insurance		ge provided through CVS/Caremark. e required. 90-day supply only available der or MSU Pharmacy.
prescription drug coverage is available at www.[insert].com	Non-preferred brand drugs	20% co-insurance		e provided through CVS/Caremark. 90- day gh CVS/Caremark mail order and MSU
	Specialty drugs	20% co-insurance	Prescription Drug Coverage provided through CVS/Caremark. Step therapy may be required. 90-day supply is not available.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% co-insurance	40% co-insurance	none
surgery	Physician/surgeon fees	20% co-insurance	40% co-insurance	none
	Emergency room care	20% co-insurance	20% co-insurance	none
If you need immediate medical attention	Emergency medical transportation	20% co-insurance	20% co-insurance	none
	Urgent care	20% co-insurance	Not covered	none
If you have a hospital	Facility fee (e.g., hospital room)	20% co-insurance	40% co-insurance	none
stay	Physician/surgeon fees	20% co-insurance	40% co-insurance	none

		What Yo	ou Will Pay	Limitations Evapations 8 Other
Common Medical Event	Services You May Need	vices You May Need Network Provider Out (You will pay the least) (Yo		Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral	Outpatient services	20% co-insurance	40% co-insurance	none
health, or substance abuse services	Inpatient services	20% co-insurance	40% co-insurance	none
	Office visits	Prenatal: No Charge Postnatal: 20% co- insurance	40% co-insurance	none
If you are pregnant	Childbirth/delivery professional services	20% co-insurance	40% co-insurance	none
	Childbirth/delivery facility services	20% co-insurance	40% co-insurance	none
	Home health care	20% co-insurance	20% co-insurance	Limited to 60 days per member per calendar year.
	Rehabilitation services	20% co-insurance	40% co-insurance	Physical, Speech and Occupational Therapy is limited to a combined maximum of 60 visits per member, per calendar year.
If you need help recovering or have other special health needs	Habilitation services	Not covered	Not covered	Applied behavioral analysis treatment for Autism must be provided by an Approved Autism Evaluation Center (AAEC). Note: The applicable copay or coinsurance for the type of service may apply. Prior authorization is required.
	Skilled nursing care	20% co-insurance	20% co-insurance	Limited to a maximum of 100 days per member per calendar year.
	Durable medical equipment	20% co-insurance	20% co-insurance	none
	Hospice services	No charge	No charge	none
If your child needs	Children's eye exam	Not covered	Not covered	none
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
Acupuncture	Hearing aids	Routine eye care (Adult)
Cosmetic surgery	Infertility treatment	Routine foot care
Dental care (Adult)	Long-term care	Weight loss programs
Other Covered Services (Limitations may apply to	these services. This isn't a complete list. Please see	your <u>plan</u> document.)
Bariatric surgery	Coverage provided outside the United States. See. <u>http://provider.bcbs.com</u>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul>
Chiropractic Care (Limited to a combined maximum of 24 visits per member per calendar year for chiropractic and osteopathic therapy.)	<ul> <li>If you are also covered by an account-type plan such as an integrated health flexible spending arrangement (FSA), health reimbursement arrangement (HRA), and/or a health savings account (HSA), then you may have access to additional funds to help cover certain out-of-pocket expenses – like the deductible, co-payments, or co- insurance, or benefits not otherwise covered.</li> </ul>	

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact Blue Cross<sup>®</sup> and Blue Shield<sup>®</sup> of Michigan by calling the number on the back of your BCBSM ID card. Or, you can contact Michigan Office of Financiald Insurance Regulation at <u>www.michigan.gov/ofir</u> or 1-877-999-6442. For group health coverage subject to ERISA, you may also contact Employee Benefits Security Administration at 1-866-444-EBSA (3272).

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# Translation available

To get help reading in your language call the customer service number on the back of your ID card.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
(9 months of in-network pre-natal care and a	а
hospital delivery)	

The plan's overall deductible	\$2,000
Specialist [cost sharing]	\$0
Hospital (facility) [cost sharing]	20%
Other [cost sharing]	20%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$2,000
Specialist [cost sharing]	\$0
Hospital (facility) [cost sharing]	20%
Other [cost sharing]	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,000
Specialist [cost sharing]	\$0
Hospital (facility) [cost sharing]	20%
Other [cost sharing]	20%

This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

## In this example, Peg would pay:

Cost Sharing	
Deductibles	\$2,000
Copayments	\$0
Coinsurance	\$1,000
What isn't covered	L
Limits or exclusions	\$0
The total Peg would pay is	\$3,000

## In this example, Joe would pay:

Cost Sharing	
Deductibles	\$2,000
<u>Copayments</u>	\$0
Coinsurance	\$680
What isn't covered	L
Limits or exclusions	\$0
The total Joe would pay is	\$2,680

## In this example, Mia would pay:

Cost Sharing	
Deductibles	\$2,000
Copayments	\$0
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,100

The plan would be responsible for the other costs of these EXAMPLE covered services.

### ADDENDUM - LANGUAGE ACCESS SERVICES and N ON-DISCRIM IN ATION

#### We spea k your language

If you, or someone you're helping, needs assistance, you

have the right to get help and information in your languageat no cost. To talk to an interpret er, call the Customer Servi ce n umber on the back of your card, or 877-469-2583, TTY: 711 if you are not already amember. Si usted, o alguien a quien usted est a ayudando necesita

asistenci a, ti ene derecho a obtener ayuda e informaci6n en su i dioma sin costo alguno. Para hablar con un int erpret e, !lame al numero telef6nico de Servicio al cli ent e, que aparece en la parte trasera de su t arjeta, o 877-469-2583, TTY: 711 si uste d todavia no es un miembro.

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Falls Sie oder jemand, dem Sie helfen, Unt erstUtzung bentitigt, haben Sie das Recht, kosten lose Hilfe und Informa t ionen in Ihrer Sp rache zu erhalt en, Um mit einem Dolmet scher zu sprechen, ru fen Sie bitte dieNummer des Kunden dienstes auf der Ruckseite Ihrer Kart e an oder 877-469-2583, TTY: 71 1, wenn Sie noch kein Mitglied sind.

Se tu o qualcuno che stai aiutando avete bisogno di assistenza, hai ii diritto di ottenereaiuto einformazioni nella tua lingua gratuit amente. Per parlare con un interpret e, ri volgiti al Servizio Assistenza al numero indicato sul retro della tua scheda o chiama ii 877-469-2583, TTY: 711 se non sei ancora membro.

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Kung ikaw, o ang iyong tinutulungan, aynangangailangan ng tulong, may karapat an ka na makakuha ng tulong at impormasyon sa iyo ng wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa nu mero ng Customer Service sa li ko d ng iyong tarhe ta,

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#### Important disclosure

Blue Cross Blue Shield of Michigan and Blue Care Network comply with Federal civil rights laws and do not discriminate on t he basis of race, color, national origin, age, disability, or sex. Blue Cr ossBlue Shield of M ichigan and Blue Care Network provide freeauxiliary aids and services to peopl e with disabil ities to commu nicat e

effectively with us, such as qualified sign language inter preters and informa ti on in other format s. If you need theseservices, call the Customer Service number on the

back of your card, or 877-469-2583,TTY:711 if you are not already a mem b er. If you b elieve t hat Blue Cro ss Blue Shield of Michigan or Blue Care Network has failed to provid e services or discriminate d in another way on t he basis of race, color, national orig,in age, disability, or sex, you can f ile a grievance in person, by mail, fax, or email with: Officeof Civil Right s Coordinato r,

600 E. Lafayett e Blvd., MC 1302, Detroit, MI 48226, phone: 888-605-6461, TTY: 711, fax: 866-559-0578, email: <u>CivilRights@bcb sm.com</u>. If you need help filing a grievance, the Office of Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health & Human Services Office for Civil

Rights electronically through the Office for Civil Rights Complaint Portal available at

<u>https:/locrportal.hhs.gov/ocr/oortal/lobb\_v.isf.</u> or by ma il, ph o ne, or emai I at : U .S. Depart ment of Health & Human Services, 200 Independence Ave, S.W., Washingt on, D.C. 20201, phone: 800-368-1019, TTD: 800-537-7697, emai I: <u>OCRComplaint@hhs.gov</u>. Complaint form s are avail able at <u>htt p://www.hhs.gov/ocr/o ffice/filelinde x.html</u>.