Coverage for: Individual +Family | Plan Type: IND

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage Cherie Booms and Tabatha Dixon <u>solutionscenter@hr.msu.edu</u> com or by calling 517-353-4434 or 1-800-353-4434. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 517-353-4434 or 1-800-353-4434 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	Network: \$100 Individual / \$200 Family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Network Providers: Yes. Preventive, Certain Office Visits, Emergency Room Care, Urgent Care, Prescription Drugs and Certain therapies.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For Network Providers: \$3,000 Individual / \$6,000 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover, penalties, Non-network transplant, non-network <u>prescription drugs</u> , non-network <u>specialty drugs</u> .	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See www.humana.com/directories or call 1-800-273-2509) for a list of network providers .	This <u>plan</u> uses a <u>network provider</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-pocket limit provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance-billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral.</u>

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Services You May Need		What You Will Pay		Limitations, Exceptions, & Other Important	
		Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
If you visit a health	Primary care visit to treat an injury or illness	Primary care visit: \$20 copay/visit; deductible does not apply Virtual visit: \$20 copay/visit; deductible does not apply	Primary care visit: \$20 copay/visit; deductible does not apply Virtual visit: \$20 copay/visit; deductible does not apply	None	
care <u>provider's</u> office or clinic	Specialist visit	\$20 copay/visit; deductible does not apply	\$20 copay/visit; deductible does not apply	None	
	Preventive care/screening/ immunization	No charge; deductible does not apply	No charge; <u>deductible</u> does not apply	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Male Sterilization is No charge after <u>deductible</u> for network provider.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge; <u>deductible</u> does not apply No charge	No charge; <u>deductible</u> does not apply No charge	None	
	Imaging (CT/PET scans, MRIs)	No charge after deductible	No charge after deductible	<u>Preauthorization</u> may be required - If not obtained, penalty will be not covered.	

Common Medical		What You Will Pay		Limitations, Exceptions, & Other Important
Event	Services You May Need	Network Provider	Non-Network Provider	Information
	Tier 1 - Generic drugs Tier 2 – Preferred brand-	\$10 copay; deductible does not apply (Retail) \$20 copay; deductible does not apply (Mail Order) \$30 copay; deductible does not apply (Retail)	\$10 copay; deductible does not apply (Retail) \$20 copay; deductible does not apply (Mail Order) \$30 copay; deductible does not apply (Retail)	30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug. (Retail) 90 day supply.
If you need drugs to treat your illness or condition	name drugs	\$60 copay; deductible does not apply (Mail Order)	\$60 copay; deductible does not apply (Mail Order)	<u>Preauthorization</u> may be required - if not obtained, member is responsible for 100% of the cost of the drug.
More information about prescription drug coverage is available at www.humana.com	Tier 3 – Higher-cost brand-name drugs	\$60 <u>copay</u> ; <u>deductible</u> does not apply (Retail) \$120 <u>copay</u> ; <u>deductible</u> does not apply (Mail Order)	\$60 copay; deductible does not apply (Retail) \$120 copay; deductible does not apply (Mail Order)	(Mail Order) <u>Pharmacy Only Maximum Out-of-Pocket</u> : \$1,000 Individual / \$2,000 Family
	Specialty Drugs	\$75 copay; deductible does not apply (Retail) Not Covered (Mail Order)	\$75 <u>copay</u> ; <u>deductible</u> does not apply (Retail) Not Covered (Mail Order)	
	Office-Administered Specialty Drugs Preferred Pharmacy Non-Preferred Pharmacy	Preferred network specialty pharmacy: No charge Network specialty pharmacy: No charge	Not covered	30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge after <u>deductible</u>	No charge after deductible	Preauthorization may be required - if not obtained, penalty will be no coverage.
surgery	Physician/surgeon fees	No charge after deductible	No charge after deductible	None

Common Medical		What You Will Pay		Limitations Exceptions & Other Important	
Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If any and in the distance of the same of	Emergency room care	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	Copayment waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	20% after <u>deductible</u>	20% after <u>network</u> <u>deductible</u>	None	
	<u>Urgent care</u>	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	\$25 copay/visit; deductible does not apply	None	
If you have a hospital	Facility fee (e.g., hospital room)	No charge after deductible	No charge after <u>deductible</u>	<u>Preauthorization</u> may be required - If not obtained, penalty will be no coverage.	
stay	Physician/surgeon fees	No charge after deductible	No charge after deductible	None	
If you need mental health, behavioral health, or substance	Outpatient services	Therapy: No charge; deductible does not apply Other outpatient non-surgical services: No charge after deductible	Therapy: No charge; deductible does not apply Other outpatient non- surgical services: No charge after deductible	None	
abuse services	Inpatient services	No charge after deductible	No charge after deductible	Preauthorization may be required - If not obtained, penalty will be no coverage.	
	Office visits	Primary care visit: \$20 copay/visit; deductible does not apply	Primary care visit: \$20 copay/visit; deductible does not apply	Cost-sharing does not apply for preventive services.	
If you are pregnant	Childbirth/delivery professional services	No charge after <u>deductible</u>	No charge after <u>deductible</u>	Depending on the type of services, a coinsurance or deductible may apply.	
	Childbirth/delivery facility services	No charge after <u>deductible</u>	No charge after <u>deductible</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	

Common Medical		What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Information	
	Home health care	No charge after deductible	No charge after deductible	60 days per year. <u>Preauthorization</u> may be required - If not obtained, penalty will be no coverage.	
If you need help recovering or have other special health needs	Rehabilitation services	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	Therapies: Physical, occupational and speech therapy 60 visits per year. Preauthorization may be required - if not obtained, penalty will be no coverage.	
	Habilitation services	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	Therapies: Physical, occupational and speech therapy 60 visits per year. Preauthorization may be required - if not obtained, penalty will be no coverage.	
	Skilled nursing care	No charge after deductible	No charge after deductible	100 days per year. Preauthorization may be required - If not obtained, penalty will be no coverage.	
	<u>Durable medical</u> <u>equipment</u>	No charge after <u>deductible</u>	No charge after deductible	<u>Preauthorization</u> may be required - If not obtained, penalty will be no coverage.	
	Hospice services	No charge after deductible	No charge after deductible	<u>Preauthorization</u> may be required - If not obtained, penalty will be no coverage.	
	Children's eye exam	Not Covered	Not Covered	None	
If your child needs	Children's glasses	Not Covered	Not Covered	None	
dental or eye care	Children's dental check- up	Not Covered	Not Covered	None	

Excluded Services & Other Covered Services

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture (unless prescribed by physician
- Bariatric surgery
- Child dental check-up
- Child eye exam
- Child glasses

- Cosmetic Surgery, and if to correct functional impairment
- Hearing Aids
- Long Term Care
- Non-emergency care when traveling outside the U.S., when traveling outside the U.S. more than 6 consecutive months in a year

- Routine eye care (Adult)
- Private duty nursing
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric Surgery
- Manipulations (24 visits per year)

Infertility treatment

Routine Foot Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- www.humana.com or 1-866-4ASSIST (427-7478).
- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- If your coverage is a church <u>plan</u>, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your <u>plan</u> documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact.

- Your plan at 517-353-4434 or 1-800-353-4434.
- Department of Labor Employee Benefits Security Administration: 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-4ASSIST (427-7478) (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$100
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
<u>Copayments</u>	\$10	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Peg would pay is	\$130	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$100
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$1,200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,200	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$100
Specialist copayment	\$20
■ Hospital (facility) coinsurance	0%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$200	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$500	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618,
 Lexington, KY 40512-4618
 If you need help filing a grievance, call 1-877-320-1235
 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at

https://www.hhs.gov/ocr/office/file/index.html.

• California residents: You may also call California Department of Insurance toll-free hotline number: 1-800-927-HELP (4357), to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

GCHJV5REN 0220

Language assistance services, free of charge,

are available to you. 1-877-320-1235 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vu hỗ trơ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian): Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك