

**CVS Caremark Maintenance Choice Program  
Frequently Asked Questions**

**Q: What is the Maintenance Choice program?**

A: The Maintenance Choice program provides members the option to pick up or get delivery of a 90-day supply of their [maintenance medications](#) taken regularly (for things like diabetes, high blood pressure, asthma, etc.) at select participating pharmacies.

**Q: What is a participating pharmacy network for the Maintenance Choice program?**

A: Select participating Maintenance Choice pharmacies include CVS retail and mail service pharmacies, Costco and Kroger. MSU members can also fill up to a 90-day supply at the MSU Health Care Pharmacy.

To find a select Maintenance Choice participating pharmacy, please sign in to [Caremark.com/PharmacyLocator](https://www.caremark.com/PharmacyLocator). Search for CVS, Costco and Kroger pharmacies near you.

**Q: Can members fill their maintenance medications at the [MSU Health Care Pharmacy](#)?**

A: Yes, members can continue to fill their maintenance medications at the MSU Health Care Pharmacy as the pharmacy is a select participating pharmacy.

[MSU Health Care Pharmacy Brochure](#)

**Q: Can a member fill up to a 34-day supply at any in-network pharmacy?**

A: Yes, members can fill up to a 34-day supply of their medication at any in-network, retail pharmacy. However, if a member chooses to fill a maintenance medication in a 90-day supply, they need to choose a select participating pharmacy like CVS retail pharmacy or mail order, Costco, Kroger or MSU Health Care Pharmacy.

To find a select participating Maintenance Choice pharmacy, please sign into [Caremark.com/PharmacyLocator](https://www.caremark.com/PharmacyLocator).

**Q: How do members save money with the Maintenance Choice program?**

A: Members will have a lower co-pay or cost share if they choose to fill a 90-day supply of their maintenance medications at a select participating Maintenance Choice pharmacy. Over one year, members would pay four 90-day co-pays. Otherwise, members will pay twelve co-pays and receive up to a 34-day supply at each refill.

Members can use the Check Drug Cost & Coverage tool on [Caremark.com](https://www.caremark.com) to determine the cost of their medications at select participating Maintenance Choice pharmacies.

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**Q: What medications are eligible for the Maintenance Choice program?**

A: Long-term maintenance medications are eligible for the Maintenance Choice program. Maintenance drugs are prescriptions commonly used to treat conditions that are considered chronic or long-term. These conditions usually require regular, daily use of medicines. Examples of maintenance drugs are those used to treat high blood pressure, heart disease, asthma and diabetes. To learn more, please review the [CVS Caremark Maintenance Drug List](#).

**Q: What do members need to do when their prescription plan includes the Maintenance Choice program?**

A: If a member is already filling medications they take regularly (for things like diabetes, high blood pressure, asthma, etc.), in a 90-day supply, at a select participating Maintenance Choice pharmacy (e.g. CVS, Kroger, Costco, MSU Health Care Pharmacy), no action is required.

If a member is prescribed a medication that needs to be taken regularly, they can ask their prescriber for a 90-day prescription and fill at a select participating Maintenance Choice pharmacy (e.g. CVS, Kroger, Costco, MSU Health Care Pharmacy) or through the CVS mail order service.

If a member is currently filling a medication in a 90-day supply at a non-participating pharmacy, they can choose to transfer their prescription to a select participating Maintenance Choice pharmacy. If they want to continue to use a non-participating Maintenance Choice pharmacy, they can only fill up to a 34-day supply of their medication.

**Q: What if a member attempts to fill their maintenance medication at a non-participating Maintenance Choice participating pharmacy, for a 90-day supply medication?**

A: The member can fill their medication(s) at any in-network pharmacy; however, the quantity dispensed will be limited, up to a 34-day supply.